I work in Kings county hospital center Brooklyn New York. The vision of my hospital is to be the hospital of choice for the residents of Brooklyn and for our employees. We strive to deliver the highest quality healthcare services with an emphasis on patient safety in a customer centered environment. The mission is to provide quality healthcare services to a culturally and linguistically diverse population, regardless of their ability to pay. We recognize that every patient and every employee has great value. Therefore, our highest organizational priority must be respect for our patients, our visitors, and one another.

The mission and vision that is stated is truly practiced in the organization as it provides accessible as well as high quality service to the community, customers, and colleagues through accurate information and cost effective and timely decisions. KCHC provides services to a popu­lation of more than 800,000 persons from the communities of Bedford Stuyvesant, Crown Heights, Canarsie/Flatlands, East New York and Flatbush/East Flatbush. KCHC has implemented policies and procedures to ensure early identification of victims of domestic violence and provide optimal medical care. They give information for individuals, families, pregnant woman, schools, employers and health care provides. I work night shift and we always provide educational materials and teaching on health related topics such as stroke, fall prevention, safety, HIPPA to our patients. Flu vaccines are given every year to the patient and staff and are also educated about the importance of taking flu vaccine. Kings County is dedicated to care for the underprivileged of Brooklyn since its establishment and treats customer and colleagues with courtesy, professionalism and respect. It is a level 1 trauma center for adults and the only one level 1 pediatric trauma in Brooklyn that’s why several police officers have been quoted as saying “It I get shot bring me to Kings County”.

**Advantage of organizational structure:**

It provides clear understanding of who to report to in the chain of command on any given situation.

It shows which individual or department is accountable for each area of the hospital.

It facilitates the understanding of the hospitals chain of command.

Easier management of specialists because they can report to the same manager who know the domain or area as well

**Disadvantage of organizational structure**

Ignorance between departments on one another’s roles and responsibilities

Lack of teamwork between departments and ignorance between departments on one another roles and responsibilities in the hospital. Example, human resources who consult with insurance companies and facilitate discharges for patient may be unaware of the depth of the social workers job in ensuring a stable transition for the patient to another healthcare facility or home.

In the organizational structure nursing is on a level that is equal to the other departments. Despite this, nurses continue to be an oppressed group as they have experienced repeated, widespread, and systematic injustice under a patriarchal system by physicians and administrators.

Nursing does not have its own Mission and Vision statement. Nurses follow the mission and vision statement of the organization as they provide quality health services to diverse group of population with respect every day. They provide the safest possible care in a secure environment for all.

**Reference:**